

Community safety, nuisance and anti-social behaviour

Living together, respecting others and being tolerant of different lifestyles.

Good neighbours are considerate, tolerant and understanding. We're all different and should respect that other people may not live their lives the same way we do.

What to do if you have an issue

Can you resolve it yourself? Many one-off instances can be fixed by simply speaking to your neighbour about the problem.

They might not be aware that their behaviour is upsetting you. If you do need to make a report there is information on the back of this flyer.

What is nuisance & ASB?

The term "nuisance & anti-social behaviour" is widely used and means different things to different people – from disregard for wellbeing to criminal behaviour.

What's not nuisance & ASB - who to contact

Normal use of household equipment, pets barking or roaming, children playing games in a reasonable manner – please approach your neighbours first. We can help with persistent and unreasonable behaviour.

Pedal bikes and motorbikes being used illegally or dangerously by unknown residents – contact GMP 101 for non-urgent issues or 999 if urgent. You can also call or email Crimestoppers at crimestoppers.co.uk or 0800 555 111.

Drugs use, cultivation and dealing – call GMP using 101 or 999 if urgent. You can also call or email Crimestoppers. Please log with One Manchester as well if it is a resident.

Parking – please approach your neighbour first. If they have illegally parked or are blocking access contact GMP using 101 or MCC on 0161 234 5000.

Prostitution – call GMP on 101 or 999 if urgent. You can also call or email Crimestoppers. Please log with One Manchester as well if it is a resident.

Bins and fly-tipping – call MCC on 0161 234 5000.

Greater Manchester Police: call 101 or visit www.gmp.police.uk/ro/report

Crimestoppers: call 0800 555 111

MCC: call 0161 234 5004




Don't just put up with crime and anti-social behaviour in the place where you live

Report it

We define nuisance and anti-social behaviour as 'persistent behaviour that caused, or will cause, annoyance to people. This can directly or indirectly affect how we manage our housing. It also refers to behaviour including using, or threatening to use, housing owned or managed by One Manchester for illegal activities.'

How to make a report

If you are being affected by persistent and unreasonable noise or anti-social behaviour, please contact us:

 0330 355 1000

 enquiries@onemanchester.co.uk

 101

 www.gmp.police.uk/ro/report



GREATER MANCHESTER
POLICE



MANCHESTER
CITY COUNCIL

Members of the Community Safety team are often out of the office – we will call you back within five working days for general reports, or 24 working hours for all calls related to threats of violence or actual violence happening at the time of the call.

What we need to know:

- what's happened
- time and date of the incident(s)
- who caused the problem and where they live (if known)

All contacts will be dealt with in a confidential manner and your identity will now be revealed without your consent.

