



One Manchester Independent Living Service Commitments

- 1.** We will carry out an independent living induction with you within 2 working days of you moving into your home.
- 2.** We will check you are settling in well and complete an individually tailored tenancy plan with you within the first 10 working days of you moving into to your home.
- 3.** We will offer you a daily wellbeing check and provide you with technology to alert services should you require emergency assistance 365 days of the year.
- 4.** We will conduct building checks, which include a review of health and safety considerations in line with agreed timescales and legislation.
- 5.** We will hold a quarterly tenants' meeting at your scheme, tell you about them at least five working days before they take place and provide you with a summary of the matters raised at the meetings within 10 working days.

