

Dear Resident,

We wanted to let you know about some building works that will be taking place around the Grey Mare Lane Estate in early spring.

As part of our regeneration plans for the Grey Mare Lane Estate, One Manchester will be carrying out works to properties within the estate. This work will improve the performance and reduce the amount of heat loss by improving the insulation in homes.

Before we carry out large scale works, we'll be running a pilot project to understand more about the benefits of these performance measures. We need to undertake technical surveys as a part of the pilot project, so you may see contractors around the estate in the coming weeks.

Please note: these contractors WILL NOT need to enter your home at any time and are only carrying out work on empty properties. If you have any concerns about someone on the estate, please contact Patrick Beesley on 07725 206 497 or, in the event of an emergency, 999.

The project work will give us a great opportunity to find out which sustainability measures work best on properties, and what might provide the best benefits for residents and the local area.

We're working closely with partners both locally and nationally to make sure that we support the Council in meeting its carbon zero targets and improve the thermal efficiency of our properties.

We want to make sure that you all have the opportunity to see and learn more about the technology we are trialling, because the measures will be considered as part of the new properties we will also be building around the estate. This will give you the chance to see the technology in place, either in person, or via our website, COVID guidelines depending.

If you have any questions or would like to speak to us about anything else, you can call us on 0330 355 1000, or email [Patrick.beesley@onemanchester.co.uk](mailto:Patrick.beesley@onemanchester.co.uk)

Best wishes

Patrick Beesley  
Customer Liaison Officer